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APPLICATION NO.	FILING DATE	FIRST NAMED I	NVENTOR	- 1	ATTORNEY DOCKET NO.
08/767,928	12/17/96	DRYER		D	AT9-96-312
_		LM02/0510	刁		EXAMINER
ANDREA PAIR	BRYANT	Filios, not a		STARKS	. W
HUGHES & LUC	CE LLP	•		ART UNIT	PAPER NUMBER
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Please find below and/or attached an Office communication concerning this application or proceeding.

Commissioner of Patents and Trademarks

Office	Action	Summary

Application No. 08/767,928

Applicant(s)

DRYER, David et al.

Examiner

Group Art Unit

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	Wilbert L. Starks, Jr.	2762	
☐ Responsive to communication(s) filed on			·
∑ This action is FINAL.			
☐ Since this application is in condition for allowance except in accordance with the practice under <i>Ex parte Quayle</i> ,		n as to the me	rits is closed
A shortened statutory period for response to this action is sistenger, from the mailing date of this communication. Fai application to become abandoned. (35 U.S.C. § 133). Ext 37 CFR 1.136(a).	lure to respond within the period	for response	will cause the
Disposition of Claims			•
	is/are p	ending in the	application.
Of the above, claim(s)	is/are wi	thdrawn from	consideration.
☐ Claim(s)			
	is	/are rejected.	
	is.	are objected t	0.
☐ Claims	are subject to restriction	on or election	requirement.
☐ See the attached Notice of Draftsperson's Patent Dra ☐ The drawing(s) filed on is/are o ☐ The proposed drawing correction, filed on ☐ The specification is objected to by the Examiner. ☐ The oath or declaration is objected to by the Examiner Priority under 35 U.S.C. § 119	bjected to by the Examiner isapproved er.	disapproved.	
 □ Acknowledgement is made of a claim for foreign price. □ All □ Some* □ None of the CERTIFIED copi. □ received. □ received in Application No. (Series Code/Serial □ received in this national stage application from 	es of the priority documents hav	e been	
*Certified copies not received:			
☐ Acknowledgement is made of a claim for domestic p			
Attachment(s) Notice of References Cited, PTO-892 Information Disclosure Statement(s), PTO-1449, Paper Interview Summary, PTO-413 Notice of Draftsperson's Patent Drawing Review, PTO-152			
SEE OFFICE ACTION	ON THE FOLLOWING BACES		

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DETAILED ACTION

Response to Amendment

1. Applicants amendments have been examined.

Claim Rejections - 35 USC § 101

2. 35 U.S.C. 101 reads as follows:

Whoever invents or discovers any new and useful process, machine, manufacture, or composition of matter, or any new and useful improvement thereof, may obtain a patent therefor, subject to the conditions and requirements of this title.

Regarding Applicant's amendments to overcome the 101 rejection of the first action,

Examiner finds that Applicant merely recites the elements of the general computer that Examiner discussed in the first action. While Applicant noted in the Specification that the claimed invention could be realized on an IBM PC compatible computer, the disclosure is not limited to a realization on any *specific* type of computer. Applicant makes it abundantly clear that it is to be implemented on *any* computer. The reasons why such a claim is non-statutory was discussed in the previous two actions. For a more detailed statement on the issue, Applicant is directed to the "35 U.S.C. §101 Computer-Implemented Invention Guidelines", hereafter referred to as "the Guidelines".

The Guidelines specifically state that "The mere fact that a hardware element is recited in a claim does not necessarily limit the claim to a specific machine or manufacture." If the claims "define

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the physical characteristics of a computer or computer component exclusively as functions or steps to be performed on or by a computer, and encompass any and every product in the stated class (e.g., computer, computer readable memory) configured in any manner to perform that process", then the claim must be evaluated with regard to its underlying process. See Guidelines, section IV. B.2. (a)(I). Applicants amendments do not overcome this and the underlying process was shown in the previous actions to be non-statutory as well.

The claims are held by Examiner to be non-statutory as a matter of fact. The rejections in the previous actions stand.

Claim Rejections - 35 USC § 102

3. The following is a quotation of the appropriate paragraphs of 35 U.S.C. 102 that form the basis for the rejections under this section made in this Office action:

A person shall be entitled to a patent unless --

(e) the invention was described in a patent granted on an application for patent by another filed in the United States before the invention thereof by the applicant for patent, or on an international application by another who has fulfilled the requirements of paragraphs (1), (2), and (4) of section 371(c) of this title before the invention thereof by the applicant for patent.

Applicant amends claims 1, 5, and 8 to be drawn to the following claimed points of novelty:

- A. "GUI agents" provided to assist the user in specific tasks.
- B. Statistical multivariate analysis used to schedule agent activities.

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Examiner disagrees. Applicant's attention is drawn to the prior art of the previous action. Suarez illustrates both these features clearly. The "GUI agents" provided to assist the user in specific tasks are anticipated by Suarez, col. 25, lin. 65-67; col. 26, lin. 1-15. The prior art discloses that the agents are controlled by the user as well as the system. User control can be as superficial as determining what services an agent should be allowed to provide, or it can be as detailed as manipulating the internal structure of the agent. All of these are disclosed in Suarez. Applicant's assertions that the agents are somehow isolated from the user interface and do not assist the user make little sense in this context.

Furthermore, Suarez discloses teams of agents, sometimes stationary, sometimes mobile throughout the network, that are available to assist the user. Clearly, Applicant's amendments to claim agents that assist the user are unpersuasive. Examiner finds as a matter of fact that the amendments in claims 1, 5, and 8 with regard to these features do not overcome the prior art.

Regarding the statistical multivariate analysis that is claimed by Applicant to be a point of novelty, Examiner disagrees. Suarez clearly shows this feature on col. 26, lin. 25-31. There, it is shown that the agents maintain statistical information regarding processing time, frequency of requests, frequency of service requests, etc. Examiner finds as a matter of fact that the amendments in claims 1, 5, and 8 with regard to these features do not overcome the prior art.

On these bases, Examiner finds Applicants amendments and arguments to be insufficient to overcome the prior art. The rejections made in the previous actions stand.

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Conclusion

4. THIS ACTION IS MADE FINAL. Applicant is reminded of the extension of time

policy as set forth in 37 CFR 1.136(a).

A shortened statutory period for reply to this final action is set to expire THREE

MONTHS from the mailing date of this action. In the event a first reply is filed within TWO

MONTHS of the mailing date of this final action and the advisory action is not mailed until after

the end of the THREE-MONTH shortened statutory period, then the shortened statutory period

will expire on the date the advisory action is mailed, and any extension fee pursuant to 37

CFR 1.136(a) will be calculated from the mailing date of the advisory action. In no event,

however, will the statutory period for reply expire later than SIX MONTHS from the mailing date

of this final action.

5. Any inquiry concerning this communication or earlier communications from the examiner

should be directed to Wilbert L. Starks, Jr. whose telephone number is (703) 305-0027.

Alternatively, inquiries may be directed to Supervising Patent Examiner Tariq Hafiz whose

telephone number is (703) 305-9643.

WLS

May 7, 2000

Tariq R. Hafiz

Supervisory Patent Examine

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Technology Center 2700